

## TERMS AND CONDITIONS

<b>Organiser</b>	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
<b>Campaign Name</b>	Register & Redeem – International Café & Beverage Show 2023 (“ICBS”)
<b>Campaign Period</b>	The Campaign starts from 1 <sup>st</sup> May 2023 until 27 <sup>th</sup> May 2023. Redemption date starts from 25 <sup>th</sup> May 2023 until 27 <sup>th</sup> May 2023.
<b>Eligibility</b>	<p>The Campaign is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as at 25<sup>th</sup> May 2023.</p> <p>The following groups of persons shall not be eligible to participate in the Campaign:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses);</p> <p>(b) Employees of the Organiser’s agencies associated with the Campaign and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>The Organiser shall reserve the right to request for evidence of identification documents.</p>
<b>Register and Redeem Method</b>	<ol style="list-style-type: none"> <li>1. Register on Dutch Lady Professional website (<a href="https://www.dutchladyprofessional.com.my">ICBS2023   Dutch Lady (dutchladyprofessional.com.my)</a>). A confirmation email will be sent to registrant(s).</li> <li>2. Screenshot the confirmation email as proof of registration to redeem an exclusive handcrafted beverage during ICBS exhibition on 25<sup>th</sup> May 2023 to 27<sup>th</sup> May 2023.</li> <li>3. Each registrant is eligible to redeem one (1) handcrafted beverage from guest Barista, subject to availability on a first come first served basis while stocks last.</li> <li>4. Redemption must be made within the Redemption Period, failing which the registrant forfeit any right to redeem said handcrafted beverage.</li> </ol>
<b>Prize Claim/Delivery Date</b>	<ol style="list-style-type: none"> <li>1. The Organiser, its agents, sponsors and representatives shall have no liability to any Registrant who defaults in redemption of the handcrafted beverage in accordance with the redemption period in any respect whatsoever.</li> <li>2. Redemption are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.</li> <li>3. The Organiser reserves the right to substitute the redemption with that of similar value at any time without prior notice.</li> </ol>

	<p>4. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.</p> <p>5. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.</p>
<p><b>Additional Terms</b></p>	<ol style="list-style-type: none"> <li>1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Campaign Period, make Prize substitutions, cancel, terminate or suspend the Campaign in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Campaign will constitute their acceptance of the Terms and Conditions.</li> <li>2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Registrant in the Campaign, as well as the redemption.</li> <li>3. The Organiser's decision on all matters relating to the Campaign including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.</li> <li>4. By participating in this Campaign, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.</li> <li>5. By submitting an entry to the Campaign, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.</li> <li>6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at <a href="https://www.dutchlady.com.my/privacy-policy/">https://www.dutchlady.com.my/privacy-policy/</a>.</li> <li>7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: <p style="text-align: center;">Dutch Lady Careline Telephone No. : 1-800-88-1191 E-mail address: <a href="mailto:dutchladycareline@frieslandcampina.com">dutchladycareline@frieslandcampina.com</a></p> </li> </ol>